

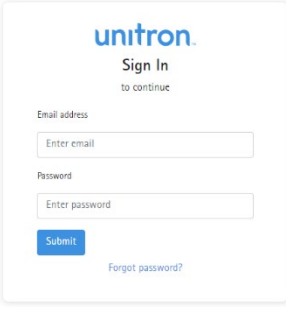
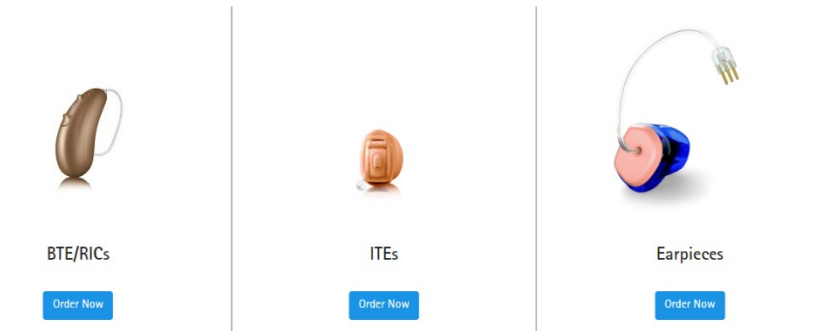
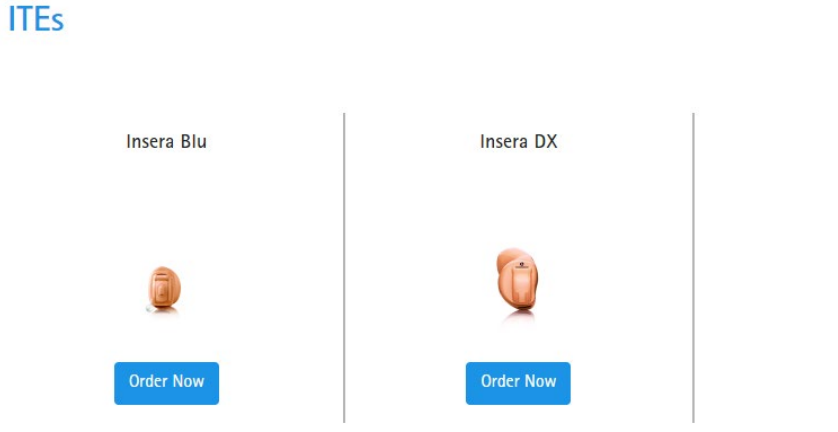
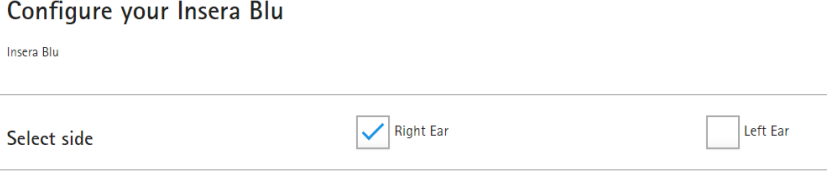
Unitron NZ eStore Instructions

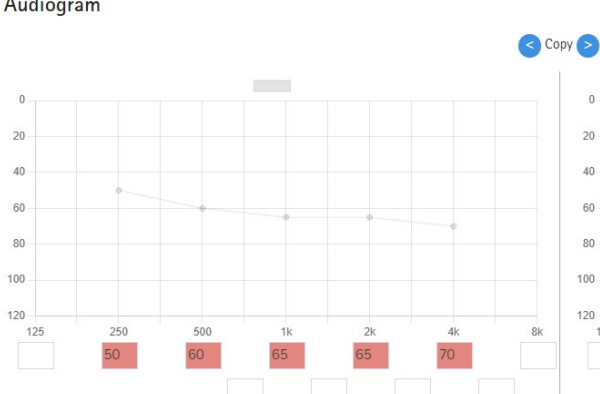
The new Unitron eStore provides you with an intuitive workflow for placing your orders. This document is designed to outline the steps required to place orders for the main order types. Development Phase #1 of the tool is for hearing instrument orders for specific customers to which accessories can also be added. Phase #2 will look to fold in stock orders, and accessory orders that are not associated with a hearing aid order.



Below are the current limitations of the eStore that will be fixed in the coming updates. Please note the following when making an order:










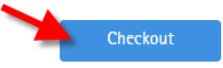












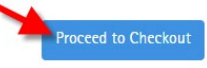



- First name and surname only for the clients name at 'Processing Information' stage in the ordering process (no middle names)
- Invoice is sent to the site selected - if you want a different delivery site, you must write that in the notes
- Need to write any discount vouchers serial numbers, the discount vouchers name, and any relevant option selected in the notes
- If your clinic uses a clinic-wide login (option 1) – there is no option to mention the clinicians name who made the order - you can put this in notes


3. ITE Order

Description	Screen Shot
1. Login	
2. Select hearing instrument Type (ITE)	
3. Select the family and platform (e.g., Insera Blu ITE)	
4. Hearing aid model will pull through, select right and/or left	

<p>5. Enter (type in) the audiogram</p> <p><i>Needed for every custom order, coloured frequencies mandatory</i></p>	<p>Audiogram</p>  <p>Note: if symmetrical - can copy right <-> Left</p>
<p>6. Select if you are sending in an ear impression or the S/N of an existing shell if you want us to use a previous scan</p>	<p>Ear Impressions</p> <p><input checked="" type="radio"/> Right Ear</p> <p><input type="radio"/> Use an impression on file</p> <p><input checked="" type="radio"/> Mail in an impression</p> <p>Upon checkout, you will be able to download an Order Summary document to include in your mailing.</p>
<p>7. Choose performance level</p>	<p>Choose a performance level</p> <p>Basic [1] Essential [3] Standard [5] Advanced [7]</p> <p>Premium [9]</p>
<p>8. Choose your model</p>	<p>Choose a model</p> <p>Right Ear Left Ear</p> <p>Advance 70 10A Omni Advance 70 10A Omni</p> <p>Advance 70 312 Omni Advance 70 312 Omni</p> <p>Advance 70 W 312 Dlr Advance 70 W 312 Dlr</p>
<p>9. Choose shell style</p>	<p>Choose a shell style</p> <p>Right Ear Left Ear</p> <p>Full Shell Full Shell</p> <p>Half Shell</p>
<p>10. Choose receiver power level</p>	<p>Choose a power level</p> <p>Right Ear Left Ear</p> <p>M P SP M P SP</p> <p>UP UP</p>

<p>11. Choose shell and faceplate colour</p>	<p>Choose colours</p> <p style="text-align: right;">Right Ear</p> <p>Shell Colour: Cocoa Brown - 22</p> <div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid #ccc; padding: 5px; width: 30px; height: 30px; background-color: #8B4513; color: white; text-align: center; line-height: 30px;">22 ✓</div> <div style="border: 1px solid #ccc; padding: 5px; width: 30px; height: 30px; background-color: #A0522D; color: white; text-align: center; line-height: 30px;">26</div> </div> <p>Faceplate Colour: Cocoa Brown - 22</p> <div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid #ccc; padding: 5px; width: 30px; height: 30px; background-color: #8B4513; color: white; text-align: center; line-height: 30px;">22 ✓</div> <div style="border: 1px solid #ccc; padding: 5px; width: 30px; height: 30px; background-color: #A0522D; color: white; text-align: center; line-height: 30px;">26</div> </div>																																	
<p>12. Select any other shell options required</p>	<p>Choose options</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Advanced Mode <input type="checkbox"/></p> <p>Cerustop - Wax... ADV Acoustic... Removal Line ... No VC</p> <p>Calc. Medium None None</p> </div> <div style="width: 45%;"> <p>Right Ear</p> <p>Wax System Venting Removal Line Volume Control Canal Length Extra Retention Colour Dot</p> </div> <div style="width: 45%;"> <p>Left Ear</p> <p>Cerustop - W... ADV Acoustic... Removal Line ... No VC</p> <p>Calc. Medium None None</p> </div> <div style="width: 45%;"> <p>Wax System Venting Removal Line Volume Control Canal Length Extra Retention Colour Dot</p> </div> </div>																																	
<p>13. Add to order</p>	<p style="text-align: center;"> Add to order</p>																																	
<p>14. Check product summary</p>	<p>Product Summary</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Item</th> <th>Right Side</th> <th>Left Side</th> </tr> </thead> <tbody> <tr> <td>Instrument Model</td> <td>ModelA16</td> <td>ModelA16</td> </tr> <tr> <td>Shell Style</td> <td>SS05</td> <td>SS05</td> </tr> <tr> <td>Wax System</td> <td>Cerustop - WaxTrap</td> <td>Cerustop - WaxTrap</td> </tr> <tr> <td>Removal Line</td> <td>None</td> <td>None</td> </tr> <tr> <td>Extra Retention</td> <td>None</td> <td>None</td> </tr> <tr> <td>Venting</td> <td>IntelliVent</td> <td>IntelliVent</td> </tr> <tr> <td>Canal Length</td> <td>Calc. Medium</td> <td>Calc. Medium</td> </tr> <tr> <td>Volume Control</td> <td>No VC</td> <td>No VC</td> </tr> <tr> <td>Colour Dot</td> <td>None</td> <td>None</td> </tr> <tr> <td>Ear Impression Scan</td> <td>Mail in an impression</td> <td>Mail in an impression</td> </tr> </tbody> </table> <p>Special instructions for this item</p>	Item	Right Side	Left Side	Instrument Model	ModelA16	ModelA16	Shell Style	SS05	SS05	Wax System	Cerustop - WaxTrap	Cerustop - WaxTrap	Removal Line	None	None	Extra Retention	None	None	Venting	IntelliVent	IntelliVent	Canal Length	Calc. Medium	Calc. Medium	Volume Control	No VC	No VC	Colour Dot	None	None	Ear Impression Scan	Mail in an impression	Mail in an impression
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<p>15. If applicable, add any special instructions Including:</p> <ul style="list-style-type: none"> - Discount vouchers - serial numbers - Clinicians name who made the order - If you want a different delivery site 	<p>Special Instructions for Order</p> <div style="border: 1px solid #ccc; height: 50px; width: 100%;"></div>																																	
<p>16. Add to cart</p>	<p style="text-align: center;"> Add to Cart</p>																																	

<p>17. At this stage, you could also add in accessories to the order</p>	<p>Your clients might also be interested in these items that work with Advance 870 W 312 Dir :</p> <p>Accessories</p> <table border="0"> <tr> <td style="text-align: center;"> <p>Remote – Remote Control Easy Line</p>  <p>076-0066-19</p> <p>1 Add to cart</p> </td> <td style="text-align: center;"> <p>TV Connector Easy Line</p>  <p>076-5049-08</p> <p>1 Add to cart</p> </td> <td style="text-align: center;"> <p>PartnerMic Easy Line</p>  <p>076-5050-P810</p> <p>1 Add to cart</p> </td> </tr> </table>	<p>Remote – Remote Control Easy Line</p>  <p>076-0066-19</p> <p>1 Add to cart</p>	<p>TV Connector Easy Line</p>  <p>076-5049-08</p> <p>1 Add to cart</p>	<p>PartnerMic Easy Line</p>  <p>076-5050-P810</p> <p>1 Add to cart</p>											
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<p>18. Once any additional options are added, go to checkout</p>															
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<p>20. If all items are added and you have no further equipment to add – proceed to checkout</p>	 <p>If you do have additional items you want to add – click ‘Continue shipping’</p> <p>Continue Shopping ></p>														
<p>21. Enter details</p> <p><i>Client name Required by date (if not completed – will default to standard T/Time) purchase Order #, whether it's HAFS Clinic address you would like the order sent too.</i></p> <p>First name and surname only at the 'Processing Information'</p>	<p>Processing Information</p> <table border="0"> <tr> <td>Name</td> <td>Alice Lindeman</td> </tr> <tr> <td>Organisation</td> <td>Sonova</td> </tr> <tr> <td>Site</td> <td>Sonova New Zealand</td> </tr> <tr> <td>Clients Name</td> <td><input type="text"/></td> </tr> <tr> <td>Required By</td> <td><input type="text" value="dd/mm/yyyy"/> </td> </tr> <tr> <td>Purchase Order #</td> <td><input type="text"/></td> </tr> <tr> <td>HAFS (Hearing Aid Funding Scheme)</td> <td><input type="checkbox"/></td> </tr> </table>	Name	Alice Lindeman	Organisation	Sonova	Site	Sonova New Zealand	Clients Name	<input type="text"/>	Required By	<input type="text" value="dd/mm/yyyy"/> 	Purchase Order #	<input type="text"/>	HAFS (Hearing Aid Funding Scheme)	<input type="checkbox"/>
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<p>22. If applicable, add any special instructions</p>	<p>Special Instructions for Order</p> <div style="border: 1px solid #ccc; height: 40px;"></div>														

23. Submit order											
24. Order successfully submitted <i>Select 'Back to home' to continue ordering.</i>	<p>Order successfully submitted</p> <p>Thank you for your order, we will be in touch soon.</p> <p>Back to home</p>										
25. For custom orders where you are sending in an ear impression – Follow these steps to print the order to accompany the ear impressions so we can match them up in the Lab. <i>Note: Please keep a track of the unique order number on your side as well</i>	<p>Contact Unitron NZ +64 9 488 9841</p> <p>Organisations Admin Users</p> <p>Logout</p> <p>↓</p> <p>Order History</p> <p>Total number of orders: 9</p> <table border="1"> <thead> <tr> <th>Order Date</th> <th>Order Number</th> <th>Order Status</th> <th>Client Name</th> <th>Account Number</th> </tr> </thead> <tbody> <tr> <td>Mon, 5 Dec 2022 11:57 AM</td> <td>62</td> <td></td> <td>Joe Rogge</td> <td>76</td> </tr> </tbody> </table> <p>↓</p> <p>BTE/RICs Hearing Aids ITEs Hearing Aids Earpieces Organisations Admin Users</p> <p>Order info</p> <p>Order Number: 62 Order Date: December 5th 2022, 11:57 am</p> <p>Print</p>	Order Date	Order Number	Order Status	Client Name	Account Number	Mon, 5 Dec 2022 11:57 AM	62		Joe Rogge	76
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