



Dear [insert name],

We hope this message finds you well. The Unitron Remote Plus app is getting a refresh and major update on [January 2<sup>nd</sup>](#), bringing a host of new features to elevate your experience. We understand that change can sometimes be a challenge, so we want to ensure you're well-prepared to navigate these updates.

**To make the most of the new app and optimise your experience, complete the following steps:**

1. Check you have the latest phone firmware update
2. Delete and re-pair your devices from the app

**Here are the key updates:**

- [A fresh design](#): navigate effortlessly through the app with a new design that enhances user-friendliness.
- [Enhanced customisation](#): personalise your app experience with exciting customisation options and tailor Unitron to your preferences.
- [Log it All data](#): new Log it All function for comprehensive logging of various data, providing a detailed overview of your interactions and activities.
- [Lifestyle data](#): new Lifestyle Data feature, gaining insights into daily routines for informed decision-making.
- Plus all [the features you know and love](#)

This will be an **automatic update** but keep an eye out for the update notification, and don't hesitate to reach out if you have any questions or need assistance.

Kind regards,

[\[clinic or audiologist name\]](#)

[\[clinic number or email\]](#)

[\[insert logo\]](#)