# **Unitron NZ eStore Instructions**

The new Unitron eStore provides you with an intuitive workflow for placing your orders. This document is designed to outline the steps required to place orders for the main order types. Development Phase #1 of the tool is for hearing instrument orders for specific customers to which accessories can also be added. Phase #2 will look to fold in stock orders, and accessory orders that are not associated with a hearing aid order.

Below are the current limitations of the eStore that will be fixed in the coming updates. Please note the following when making an order:

- First name and surname only for the clients name at 'Processing Information' stage in the ordering process (no middle names)
- Invoice is sent to the site selected if you want a different delivery site, you must write that in the notes
- Need to write any discount vouchers serial numbers, the discount vouchers name, and any relevant option selected in the notes
- If your clinic uses a clinic-wide login (option 1) there is no option to mention the clinicians name who made the order you can put this in notes



#### 5. A standard order with an accessory

This section provides the additional steps required to add accessories, Roger and other relevant items as part of the hearing aid order flow. Please note that for phase one of our eStore project, you are unable to order accessories of Roger separate from a hearing aid order. For such orders, please submit via email using the standard order form.

| Description                                       | Screen Shot  |                |                        |
|---|--|----------------|------------------------|
| 1. Login  | Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacentine<br>Lacent |                |                        |
| 2. Select hearing<br>instrument Type<br>(BTE/RIC) | Drder Now  | ГЕS<br>Инстион | Earpieces<br>Order Now |



| 3. Select the family and          | BTE/RICs                   |              |               |                       |
|-----------------------------------|----------------------------|--------------|---------------|-----------------------|
| platform (e.g., Moxi<br>Vivante)  | Moxi Vivante               | Moxi Blu     | Moxi DX       | Stride Blu            |
|                                   | Ø                          | <b>Q</b>     | Ø.            | <b>U</b> <sup>1</sup> |
|                                   | Order Now                  | Order Now    | Order Now     | Order Now             |
|                                   | <b>(</b> )-                |              |               |                       |
|                                   | Order Now                  |              |               |                       |
| 4. Select the model               | Moxi Vivan                 | te           |               |                       |
|                                   | Choose a mode              | I            |               |                       |
|                                   |                            |              |               |                       |
|                                   | Moxi <sup>v</sup>          | V-R          | Moxi V-RT     |                       |
| 5. Choose performance<br>level    | Choose a performance level |              |               |                       |
|                                   | Essential [3]              | Standard [5] | Advanced [7]  | Premium [9]           |
|                                   |                            |              |               |                       |
| 6. Choose colour                  | Choose a colour            | sso Platinum | Pewter Charco | al Sand               |
| 7. Select monaural or<br>binaural | How many?<br>o One         | • Two        |               |                       |

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| 14.  | Once all additional<br>options added, go to<br>checkout   | Checkout  | I                                     |                  |              |
|--|---|---|---------------------------------------|------------------|--------------|
| 15. Check items in your<br>cart  | Check items in your cart  | Your Cart   |                                       | QUANTITY         | REMOVE ITEM  |
|  |   | R<br>Item Code:   |                                       | 1                | $\bigotimes$ |
|  |   | Receiver - Standard<br>Item Code: 013-0620                  | Receiver 4.0 1R<br>8-001              | 1                | $\bigotimes$ |
|  |   | RIC - Maxi VS-R- P<br>Item Code: 050-651:<br>Colour: Pewter | :wler<br>2.47                         | 1                | $\otimes$    |
|  |   | TV Connector Easy Li<br>Item Code: 076-504                  | ne<br>2-06                            | 1                | $\otimes$    |
| 16.  | If all items area<br>added and you have<br>no further<br>equipment to add –<br>proceed to checkout            | Proceed to Checkou  | t<br>nal items you want to add – clic | k 'Continue ship | oping'       |
| 17.  | Enter details   | Continue Shopping > Processing Inform                       | ation                                 |                  |              |
| First name and surname<br>only at for clients name<br>(no middle names)<br><i>Client name<br/>Required by date (if not<br/>completed – will default<br/>to standard T/Time)<br/>purchase Order #,<br/>whether it's HAFS<br/>Clinic address you would</i> | Name<br>Organisation<br>Site  | Alice Lindeman<br>Sonova<br>Sonova New Zealand              |                                       | _                |              |
|  | Clients Name<br>Required By<br>Purchase Order #   | dd/mm/yyyy  |                                       |                  |              |
|  | purchase Order #,<br>whether it's HAFS<br>Clinic address you would  | HAFS<br>(Hearing Aid Funding Scheme)                        |                                       |                  |              |
| 18.<br>Inc   | If applicable, add<br>any special<br>instructions   | Special Instructions for Order                              |                                       |                  |              |
|  | <ul> <li>Discount voucher<br/>s serial numbers</li> <li>Clinicians name<br/>who made the<br/>order</li> </ul> |   |                                       |                  |              |

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|     | - If you want a<br>different delivery<br>site                      |   |
|-----|--|---|
| 19. | Submit order   | Submit Order  |
| 20. | Order successfully<br>submitted<br><i>Select 'Back to home' to</i> | Order successfully submitted<br>Thank you for your order, we will be in touch soon.<br>Back to home |

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