

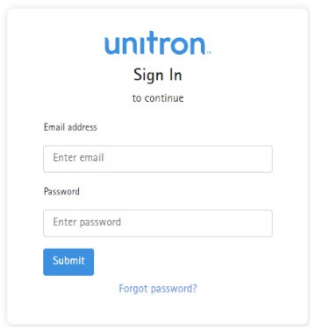
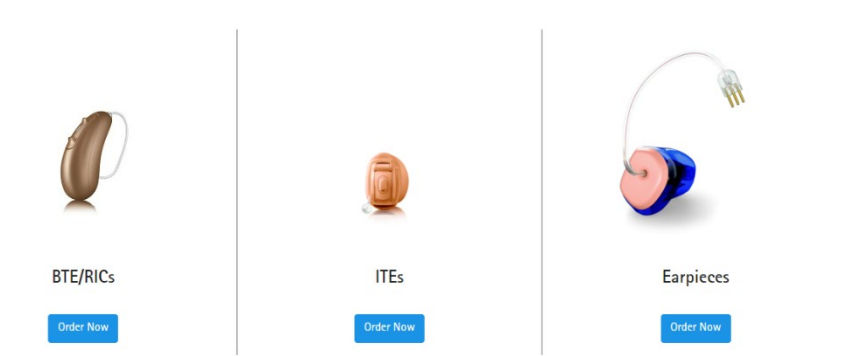
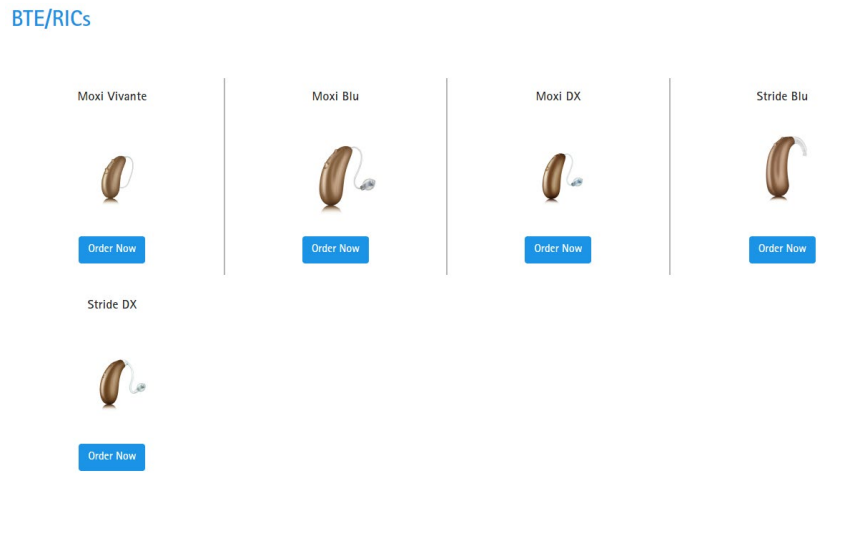
# Unitron NZ eStore Instructions









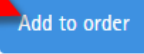
The new Unitron eStore provides you with an intuitive workflow for placing your orders. This document is designed to outline the steps required to place orders for the main order types. Development Phase #1 of the tool is for hearing instrument orders for specific customers to which accessories can also be added. Phase #2 will look to fold in stock orders, and accessory orders that are not associated with a hearing aid order.

Below are the current limitations of the eStore that will be fixed in the coming updates. Please note the following when making an order:

- First name and surname only for the clients name at 'Processing Information' stage in the ordering process (no middle names)
- Invoice is sent to the site selected - if you want a different delivery site, you must write that in the notes
- Need to write any discount vouchers serial numbers, the discount vouchers name, and any relevant option selected in the notes
- If your clinic uses a clinic-wide login (option 1) – there is no option to mention the clinicians name who made the order - you can put this in notes















## 2. RIC / BTE Order with a custom Shell.

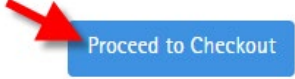

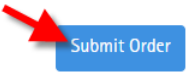





Description	Screen Shot
1. Login	 <p>The screenshot shows the Unitron Sign In page. At the top, it says "unitron. Sign In to continue". Below this are two input fields: "Email address" with the placeholder "Enter email" and "Password" with the placeholder "Enter password". A blue "Submit" button is located below the password field. At the bottom, there is a link for "Forgot password?".</p>
2. Select hearing instrument Type (BTE/RIC)	 <p>The screenshot displays three categories of hearing instruments, each with an image and an "Order Now" button:</p> <ul style="list-style-type: none"> <li><b>BTE/RICs</b>: A brown behind-the-ear hearing aid with a white tube.</li> <li><b>ITEs</b>: A small, orange, oval-shaped in-the-ear hearing aid.</li> <li><b>Earpieces</b>: A blue and red earpiece with a white cord and a gold-colored connector.</li> </ul>
3. Select the family and platform (e.g., Vivante Moxi)	 <p>The screenshot shows the selection screen for BTE/RICs, with the heading "BTE/RICs" in blue. It features five product options, each with an image and an "Order Now" button:</p> <ul style="list-style-type: none"> <li><b>Moxi Vivante</b>: A brown behind-the-ear hearing aid.</li> <li><b>Moxi Blu</b>: A brown behind-the-ear hearing aid with a white tube.</li> <li><b>Moxi DX</b>: A brown behind-the-ear hearing aid with a white tube.</li> <li><b>Stride Blu</b>: A brown behind-the-ear hearing aid with a white tube.</li> <li><b>Stride DX</b>: A brown behind-the-ear hearing aid with a white tube.</li> </ul>

4. Select the model	<h3>Moxi Vivante</h3> <hr/> <p>Choose a model</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid #ccc; padding: 10px; text-align: center;">  <p>Moxi V-R</p> </div> <div style="border: 1px solid #ccc; padding: 10px; text-align: center;">  <p>Moxi V-RT</p> </div> </div>
5. Choose performance level	<p>Choose a performance level</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid #ccc; padding: 5px;">Essential [3]</div> <div style="border: 1px solid #ccc; padding: 5px;">Standard [5]</div> <div style="border: 1px solid #ccc; padding: 5px;">Advanced [7]</div> <div style="border: 1px solid #ccc; padding: 5px;">Premium [9]</div> </div>
6. Choose colour	<p>Choose a colour</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> Amber</div> <div style="text-align: center;"> Espresso</div> <div style="text-align: center;"> Platinum</div> <div style="text-align: center;"> Pewter</div> <div style="text-align: center;"> Charcoal</div> <div style="text-align: center;"> Sand</div> </div>
7. Select monaural or binaural	<p>How many?</p> <p><input type="radio"/> One <input checked="" type="radio"/> Two</p>
8. Because you are ordering a custom earpiece, do not select the receiver strength & length here.  <i>The receiver strength &amp; length will be selected in the custom earpiece order builder</i>	<p style="text-align: center;">Right Ear</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 2px solid #00aaff; padding: 5px;">None / Custom Earpiece</div> <div style="border: 1px solid #ccc; padding: 5px;">Standard Receiver</div> <div style="border: 1px solid #ccc; padding: 5px;">Medium Receiver</div> <div style="border: 1px solid #ccc; padding: 5px;">Power Receiver</div> </div> <p style="font-size: small; background-color: #f8d7da; padding: 5px; margin-top: 10px;">Please note: If you are going to order a custom earpiece with your hearing aid, please select the receiver strength and length in the custom ear piece builder</p>
9. Add to order	<div style="text-align: center; margin-top: 20px;">  </div>
10. Select custom earpiece	<div style="display: flex; justify-content: space-around; align-items: center; margin-top: 20px;"> <div style="border: 1px solid #ccc; padding: 5px;">Accessories</div> <div style="border: 1px solid #ccc; padding: 5px;">Chargers</div> <div style="border: 1px solid #ccc; padding: 5px;">Domes</div> <div style="border: 1px solid #00aaff; padding: 5px;">Earpieces</div> </div>

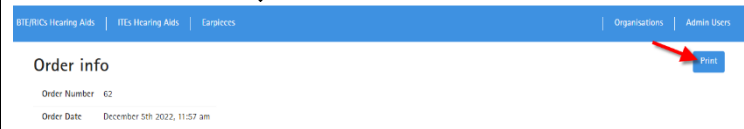
<p>11. Select the custom earpiece your client needs – then click ‘configure’</p>											
<p>12. Hearing aid model will pull through, select right and/or left</p>	<p><b>Ear Pieces</b></p> <p>This item is for:</p> <p>Select Family: <input type="text" value="Moxi Blu"/> Select Model: <input type="text" value="Moxi B-R"/></p> <hr/> <p>Select side: <input type="checkbox"/> Right Ear <input type="checkbox"/> Left Ear</p>										
<p>13. Enter (type in) the audiogram</p> <p><i>Needed for every custom order, coloured frequencies mandatory</i></p>	<p><b>Audiogram</b></p> 										
<p>14. Select if you are sending in an ear impression or the S/N of an existing shell if you want us to use a previous scan</p>	<p><b>Ear Impressions</b></p> <p><input checked="" type="radio"/> Right Ear</p> <p><input type="radio"/> Use an impression on file</p> <p><input checked="" type="radio"/> Mail in an impression</p> <p>Upon checkout, you will be able to download an Order Summary document to include in your mailing.</p>										
<p>15. Confirm your custom earpiece type/model.</p> <p><i>Note: you can un-couple the ears to select different custom options across ear (Link in red box)</i></p>	<p><b>Choose a model</b></p> <p><input checked="" type="radio"/> Right Ear <input checked="" type="checkbox"/> <input type="checkbox"/> Left Ear</p> <table border="1"> <tr> <td><input type="checkbox"/> SlimTip 4.0 Hard</td> <td><input type="checkbox"/> SlimTip 4.0 Hard</td> </tr> <tr> <td><input type="checkbox"/> SlimTip 4.0 Hard w/ Tubing</td> <td><input type="checkbox"/> SlimTip 4.0 Hard w/ Tubing</td> </tr> <tr> <td><input type="checkbox"/> SlimTip 4.0 Silicone</td> <td><input type="checkbox"/> SlimTip 4.0 Silicone</td> </tr> <tr> <td><input type="checkbox"/> SlimTip 4.0 Silicone w/Tubing</td> <td><input type="checkbox"/> SlimTip 4.0 Silicone w/Tubing</td> </tr> <tr> <td><input checked="" type="checkbox"/> cShell 4.0 Hard</td> <td><input checked="" type="checkbox"/> cShell 4.0 Hard</td> </tr> </table>	<input type="checkbox"/> SlimTip 4.0 Hard	<input type="checkbox"/> SlimTip 4.0 Hard	<input type="checkbox"/> SlimTip 4.0 Hard w/ Tubing	<input type="checkbox"/> SlimTip 4.0 Hard w/ Tubing	<input type="checkbox"/> SlimTip 4.0 Silicone	<input type="checkbox"/> SlimTip 4.0 Silicone	<input type="checkbox"/> SlimTip 4.0 Silicone w/Tubing	<input type="checkbox"/> SlimTip 4.0 Silicone w/Tubing	<input checked="" type="checkbox"/> cShell 4.0 Hard	<input checked="" type="checkbox"/> cShell 4.0 Hard
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<p>16. Choose shell style</p> <p><i>Note: this is here for earmoulds e.g., Skeleton, carved shell, etc.)</i></p>	<p>Choose a shell style</p> <p>Right Ear Left Ear</p> <p>cShell cShell</p>																																				
<p>17. Choose shell and faceplate colour</p>	<p>Choose colours Right Ear</p> <p>Shell Colour: Pink - 26</p> <p>26 ✓</p> <p>Faceplate Colour: Pink - 26</p> <p>26 ✓ 22</p>																																				
<p>18. Select receiver length</p>	<p>0 1 2 3</p> <p>Receiver Length</p> <p>Receiver Strength</p> <p>Canal Length</p>																																				
<p>19. Select receiver strength</p>	<p>S M P UP</p> <p>Receiver Strength</p> <p>Canal Length</p> <p>Extra Retention</p>																																				
<p>20. Select any other shell options required</p>	<p>Choose options Right Ear</p> <p>Advanced Mode</p> <p>Cerustop - Wax... AOV Acoustic... Removal Line ... 0 S</p> <p>Wax System Venting Removal Line Receiver Length Receiver Strength Canal Length Extra Retention Colour Dot</p> <p>Calc. Medium None None</p>																																				
<p>21. Add to order</p>	<p>Add to order</p>																																				
<p>22. Check custom product summary</p>	<p>Product Summary</p> <table border="1"> <thead> <tr> <th>Item</th> <th>Right Side</th> <th>Left Side</th> </tr> </thead> <tbody> <tr> <td>Instrument Model</td> <td>cShell4_Ac</td> <td>cShell4_Ac</td> </tr> <tr> <td>Shell Style</td> <td>cShell</td> <td>cShell</td> </tr> <tr> <td>Wax System</td> <td>Cerustop - WaxTrap</td> <td>Cerustop - WaxTrap</td> </tr> <tr> <td>Extra Retention</td> <td>None</td> <td>None</td> </tr> <tr> <td>Venting</td> <td>IntelliVent</td> <td>IntelliVent</td> </tr> <tr> <td>Canal Length</td> <td>Calc. Medium</td> <td>Calc. Medium</td> </tr> <tr> <td>Removal Line</td> <td>Removal Line - Transparent</td> <td>Removal Line - Transparent</td> </tr> <tr> <td>Colour Dot</td> <td>None</td> <td>None</td> </tr> <tr> <td>Receiver Length</td> <td>0</td> <td>0</td> </tr> <tr> <td>Receiver Strength</td> <td>S</td> <td>S</td> </tr> <tr> <td>Ear Impression Scan</td> <td colspan="2">Mail in an Impression</td> </tr> </tbody> </table>	Item	Right Side	Left Side	Instrument Model	cShell4_Ac	cShell4_Ac	Shell Style	cShell	cShell	Wax System	Cerustop - WaxTrap	Cerustop - WaxTrap	Extra Retention	None	None	Venting	IntelliVent	IntelliVent	Canal Length	Calc. Medium	Calc. Medium	Removal Line	Removal Line - Transparent	Removal Line - Transparent	Colour Dot	None	None	Receiver Length	0	0	Receiver Strength	S	S	Ear Impression Scan	Mail in an Impression	
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<p>23. If applicable, add in any special instructions for the custom earpiece order</p> <p><b>Including:</b></p> <ul style="list-style-type: none"> <li>- Discount vouchers serial numbers</li> <li>- Clinicians name who made the order</li> <li>- If you want a different delivery site</li> </ul>	<p>Special Instructions for Order</p> <div style="border: 1px solid #ccc; height: 60px; width: 100%;"></div>															
<p>24. Add to cart</p>																
<p>25. At this stage, you could also add in accessories to the order, or, for rechargeable hearing aids, specify the charger options you would like (Covered in another order guide).</p>	<p>Your clients might also be interested in these items that work with RIC - Moxi V9-R - Espresso :</p> <div style="display: flex; justify-content: space-around; margin-bottom: 10px;"> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;">Accessories</div> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;">Chargers</div> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;">Domes</div> </div> <p><i>Please note: Default charger option provided if no charger section is made</i></p>															
<p>26. Once any additional options are added, go to checkout</p>																
<p>27. Check items in your cart</p>	<p><b>Your Cart</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"></th> <th style="width: 10%;">QUANTITY</th> <th style="width: 20%;">REMOVE ITEM</th> </tr> </thead> <tbody> <tr> <td>  <p>Receiver - Standard Receiver 4.0 TL Item Code: 013-0624-001</p> </td> <td style="text-align: center;">1</td> <td style="text-align: center;"><a href="#">×</a></td> </tr> <tr> <td>  <p>Receiver - Standard Receiver 4.0 TR Item Code: 013-0628-001</p> </td> <td style="text-align: center;">1</td> <td style="text-align: center;"><a href="#">×</a></td> </tr> <tr> <td>  <p>RIC - Moxi B9-R - Espresso Item Code: 050-6410-P4 Colour: Espresso</p> </td> <td style="text-align: center;">1</td> <td style="text-align: center;"><a href="#">×</a></td> </tr> <tr> <td>  <p>cShell 4.0 Hard R Item Code: 062-0008-01</p> </td> <td style="text-align: center;">1</td> <td style="text-align: center;"><a href="#">×</a></td> </tr> </tbody> </table>		QUANTITY	REMOVE ITEM	 <p>Receiver - Standard Receiver 4.0 TL Item Code: 013-0624-001</p>	1	<a href="#">×</a>	 <p>Receiver - Standard Receiver 4.0 TR Item Code: 013-0628-001</p>	1	<a href="#">×</a>	 <p>RIC - Moxi B9-R - Espresso Item Code: 050-6410-P4 Colour: Espresso</p>	1	<a href="#">×</a>	 <p>cShell 4.0 Hard R Item Code: 062-0008-01</p>	1	<a href="#">×</a>
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<p>28. If all items are added and you have no further equipment to add – proceed to checkout</p>	 <p>If you do have additional items you want to add – click 'Continue shipping'</p> <p><a href="#">Continue Shopping &gt;</a></p>										
<p>29. Enter details</p> <p>First name and surname only at for clients name (no middle names)</p> <p><i>Client name Required by date (if not completed – will default to standard T/Time) purchase Order #, whether it's HAFS Clinic address you would like the order sent too.</i></p>	<p><b>Processing Information</b></p> <hr/> <p>Name Alice Lindeman</p> <p>Organisation Sonova</p> <p>Site Sonova New Zealand</p> <p>Clients Name <input type="text"/></p> <p>Required By <input type="text" value="dd/mm/yyyy"/> </p> <p>Purchase Order # <input type="text"/></p> <p>HAFS (Hearing Aid Funding Scheme) <input type="checkbox"/></p>										
<p>30. If applicable, add any special instructions</p>	<p>Special Instructions for Order</p> <div style="border: 1px solid #ccc; height: 40px;"></div>										
<p>31. Submit order</p>											
<p>32. Order successfully submitted</p>	<p><b>Order successfully submitted</b></p> <p>Thank you for your order, we will be in touch soon.</p> <p><a href="#">Back to home</a></p>										
<p>33. For custom orders where you are sending in an ear impression – Follow these steps to print the order to accompany the ear impressions so we can match them up in the Lab.</p>	<p><a href="#">Contact Unitron NZ +64 9 488 9841</a></p> <p>  <a href="#">Logout</a></p> <p><a href="#">Organisations</a>   <a href="#">Admin Users</a></p> <p>↓</p> <p>Order History</p> <p>Total number of orders: 9</p> <table border="1"> <thead> <tr> <th>Order Date</th> <th>Order Number</th> <th>Order Status</th> <th>Client Name</th> <th>Account Number</th> </tr> </thead> <tbody> <tr> <td>Mon, 5 Dec 2022 11:24 AM</td> <td></td> <td></td> <td>Joe Riggs</td> <td>28</td> </tr> </tbody> </table>	Order Date	Order Number	Order Status	Client Name	Account Number	Mon, 5 Dec 2022 11:24 AM			Joe Riggs	28
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*Note: Please keep a track of the unique order number on your side as well*



The screenshot shows a web application interface. At the top, there is a blue navigation bar with the following items: BTE/RICs Hearing Aids, ITEs Hearing Aids, Earpieces, Organisations, and Admin Users. A blue arrow points down to the navigation bar. A red arrow points to a 'Print' button located below the 'Admin Users' link. Below the navigation bar, the page displays 'Order info' with the following details:

Order Number	62
Order Date	December 9th 2022, 11:57 am